

RETURNS FORM

Order Number

First Name

Last Name

E-Mail

RETURN ADDRESS

GTSports GmbH
-Retoure-
Eiswerderstr. 18 - Gebäude 129
13585 Berlin
Deutschland



What are you returning?

Product Number	Product Name	Colour	Quantity	Reason*

- 01 Material
- 02 Does not match the product description
- 03 Delivery was too late
- 04 Delivery was incorrect

- 05 Cancellation
- 06 Warranty
- 07 Product damaged / missing

Please describe the damage:

.....
In the case of transport-related damage, please contact our customer service team promptly and directly.

How will you receive your refund?

As soon as the return arrives at our facility, we will return your money via the same payment method used for your order. For cash payments, we will require your bank details to reimburse you.

Account Holder



IBAN

Account Holder / Name

BIC

Account E-Mail

For swift processing, simply include this completed form and the receipt for your order in the package and ship it with sufficient postage to the address stated above.

Please retain the sent package receipt and allow 7 days for processing.

Still having questions?

More explicit details on processing returns can be found in our webshop (www.grandtoursports.com) or by contacting our customer service team.



Customer Service

Phone +49 30 351 049 58
E-Mail. info@grandtoursport.com



Using the returns form is optional and does not limit your right of cancellation.