

# RETURNS FORM

## RETURN ADDRESS

GTSports GmbH

-Retoure-

Eiswerderstr. 18 - Gebäude 129

13585 Berlin

Deutschland



## What are you returning?

Product Number	Product Name	Colour	Quantity	Reason*
<input type="text"/>				
<input type="text"/>				
<input type="text"/>				
<input type="text"/>				
<input type="text"/>				

\*01 Material

03 Delivery was too late

05 Cancellation

07 Product damaged / missing

Please describe the damage:

02 Does not match the product description

04 Delivery was incorrect

06 Warranty

.....  
In the event of transport-related damage, please contact our customer service team promptly and directly.

## How will you receive your refund?

As soon as the return arrives at our facility, we will return your money via the same payment method used for your order. For cash payments, we will require your bank details to reimburse you.



For swift processing, simply include this completed form and the receipt for your order in the package and ship it with sufficient postage to the address stated above.

**Please retain the sent package receipt and allow 7 days for processing.**

## Still haveing questions?

More explicit details on processing returns can be found in our webshop ([www.grandtoursports.com](http://www.grandtoursports.com)) or by contacting our customer service team.



### Customer Service

Phone +49 30 679 544 3

E-Mail [info@grandtoursport.com](mailto:info@grandtoursport.com)



Using the returns form is optional and does not limit your right of cancellation.